

eHospital (Issue 16)

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eHospital Times - keeping you up to date with what's going on

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Keeping you up to date with what's going on in the eHospital programme

6 March 2014



Will we all be getting iPads to access the electronic patient record?

The short answer is no and it's no for a very good reason. If you've been to any of the EPR demos (see below for further dates) you'll have seen the large amount of information that is displayed on each of the Epic screens. Having the necessary clinical information easily viewable is essential for safe and effective care. Whilst we are all used to scrolling down a document to find more information, it is generally considered inconvenient to have to scroll from side to side as well. For this reason screen size

More about becoming a Super User...



Thank you to everyone who has contacted the eHospital team to express their interest in becoming Super Users for their department.

So what are the next steps? A detailed briefing pack (pictured above) is being issued and discussed with senior Trust leadership teams. If you are interested in becoming a Super User for your area please discuss this with your line manager. Line managers are being asked to keep a list of interested staff so they can inform their speciality lead and clinical director (or equivalent) as they will be responsible for coordinating, confirming and rostering Super Users for their directorate within their division. [More information](#) about Super Users.

Take action now!

To prepare for the arrival of new computers across the Trust from April 2014, we must ensure that



matters, making a 21" HD monitor more appropriate than an iPad's 10" XGA screen. At the other end of the scale, if you are recording a patient's observations at the bedside, an iPod Touch running Epic's purpose written 'Rover' app could be just what you need. So it's horses for courses and we'll endeavour to have the right equipment available for each and every task.

Online info

New/topical on Connect this week:

- 1) [Super User information](#)
- 2) [Rollout of Managed Printers - what you need to do](#)
- 3) [The Big Information Tidy Up campaign](#)
- 4) [IT Skills Assessment tool](#)
- 5) [eHospital EPR demo dates](#)

Please share this information with your teams/colleagues to keep them informed of what's going on.

Key dates

7 Mar

Epic Nurse Executive visiting CUH eHospital and nurse leadership team

10 Mar

eHospital Demo (all

no important Trust information is stored on local drives of current PCs and laptops.

The harddrives of all current PCs and laptops will be wiped clean of information when the new devices are rolled out so we all need to take action now...

1. [Delete all personal files, photographs, documents](#) from your PC/laptop (C: and D: drives & 'My documents') and from network folders. No personal information should be kept on Trust computers, network folders or in mailboxes.
2. [Delete duplicate and old documents from network folders](#) - [see data retention rules](#) before deleting documents.
3. [Information relating to a patient](#) should be printed and filed in their medical record or scanned and saved in EMR.
4. [Move Trust documents/files from your PC or laptop to network folders](#) now that you have cleared some space. Trust documents should never be stored on local C: or D: drives as they are not secure or backed-up and it's against Trust policy.

New computers can not be installed until all information has been deleted or moved to network folders on the file servers, so please start your tidy up today! [Click here](#) for more information.



Rollout of printers

The rollout of the new managed printers is well underway with 160 printers installed across 50% of the hospital campus.

If you've yet to receive your new printer [click here](#) to view useful information about what to expect and how to use them. Please also be aware of the following...

Only HP toners delivered to department box numbers are to be used in the new printers. Please don't install any other type of toner as this can cause problems which the engineers may not be able to fix. If you are a print rep for your area please let [Peter Pepper](#) (project manager) know your department's box number so toner can be delivered directly to you when levels start to run low (toner levels are monitored daily by HP with replenishment toner ordered automatically and sent

eHospital Demo (all staff welcome), 10:00-11:00, William Harvey lecture theatre

14 Mar

100% of training lesson plans due to be completed

21 Mar

eHospital Demo (all staff welcome), 07:45-08:45, William Harvey lecture theatre

31 Mar

100% of patient record core build to be completed

31 Mar

eHospital Demo (all staff welcome), 12.30-13:30, William Harvey lecture theatre

4 Apr

eHospital Demo (all staff welcome), 07:45-08:45, William Harvey lecture theatre

11 Apr

eHospital Demo (all staff welcome), 07:45-08:45, William Harvey lecture theatre

16 Apr

eHospital Demo (all staff welcome), 17:30-18:30, William Harvey lecture theatre

23 Apr

eHospital Demo (all staff welcome), 15:30-16:30, William Harvey lecture theatre

7 May

eHospital Briefing for programme team and Trust leadership, 4pm, Moller Centre

25 Oct

Electronic Patient Record go-live

directly to departments).

Call the IT Service Desk x2757 if you experience any issues with a printer or your print fob and require technical assistance.



Remember to always *'Think before you print'* as this can help save the Trust £500,000 a year!

Secondment opportunity:

Interested in becoming an eHospital Epic trainer?

These roles involve training hospital staff on how to use our new Electronic Patient Record - a key part of the eHospital programme. The full job description and application form is available [here](#). To speak to someone about the role contact [Karen Sandwell](#) eHospital HR Officer x726573

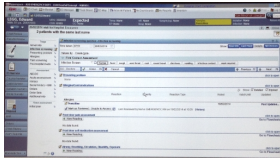
eHospital and volunteers

For many years our dedicated team of volunteers has played an important part in helping patients in the hospitals.



From way-finding, to providing support on the wards and clinics, to taking trolleys with newspapers and books to patients; they are a familiar and welcome sight to patients and staff alike. The volunteer services team, led by Giles Wright, has developed a 3 year strategy to ensure that the volunteer function is providing the maximum benefit to our patients. The main areas being focused on are: nutrition and hydration, reducing patient isolation and anxiety, and generally providing a quality patient experience. Other aspects of the strategy are increasing the reliability and availability of the volunteer service to provide cover from 8am to 8pm, 7 days a week, hoped to be within the next 18 months to two years.

Order sets are being set up to enable care teams to request volunteer assistance using eHospital. Workflows are also being developed to remind clinical staff to ask patients about any carer responsibilities they may have so that we can try to arrange support for when the patient is with us.



Next EPR Demo: 10 March, 10am

With over 400 CUH and Papworth staff in attendance at the first three demos, don't miss your opportunity to see a demo of our electronic patient record first-hand. The next demo is 10 March, 10am in the William Harvey lecture theatre. Further dates and times are planned throughout March and April - [click here](#) for full timetable. If there are any particular topics you would like us to cover please [get in touch](#)

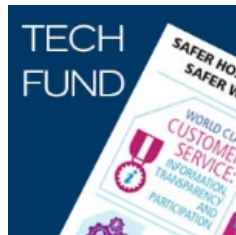


eHospital on Twitter
Keep up to date with latest news and information by following us [@my_eHospital](#)

"Making the right thing the easy thing to do is one of the key deliverables of eHospital and it's great to see it being applied to the work of our volunteers. We will not only be able to do the right thing more consistently, we'll also have detailed records of the demand for volunteer services so we can plan more accurately."

Giles Wright, Head of Volunteering & Voluntary Services

Giles follows [@my_eHospital](#) on Twitter - [join him](#)



More than ten million reasons to celebrate

Our success rate in gaining funding from the Department of Health technology fund is now 4 out of 4.

Both CUH and Papworth have each gained funding under the 'Safer Hospitals, Safer Wards' scheme and from the Nursing Technology Fund.

Additionally the National Institute of Health Research (NIHR) and the Cambridge Biomedical Research Centre are investing in the eHospital programme to support the research elements of clinical informatics and translational research.

NHS Change Day (or Change Week as it seems to be) has arrived and fits right in with the initiatives we have running at both CUH and Papworth.



With its emphasis on doing things differently (hopefully better) and the pledges that NHS staff are making across the country it salutes the work we are doing on transforming care and improving quality. One pledger asked us all in the NHS to remember that healthcare is a 'team game'. Our new electronic patient record will make sure that all team members have the same great view of play.

eHospital engagement is led by [Keith Swinburne](#). Please make contact if you or your team would like to know more about the programme or have comments/concerns/suggestions.

Next issue (20 March)... if you have content for inclusion please send it to [Katie Webb](#)

Previous eHospital Times editions can be [found here](#)



Connect intranet @my_eHospital eHospital website

Some of the links in this new sletter direct to secure servers (Connect and Huddle). If you are unable to access these servers but would like to see the content please contact the [eHospital Programme Office](#)

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